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**Education & Skills
Funding Agency**

E-Bulletin

SEPTEMBER 2020 Vol.13



HLC - PHASED RETURN TO OFFICE WORKING AND FACE-TO-FACE DELIVERY

HLC are continuing to prioritise working from home during the Covid pandemic, having adapted well to virtual working. We have recognised that there are exceptions to this, for learners and staff, so we are starting a measured return to both HLC face-to-face delivery, and to working back in the office from 28th September. We will be taking a cautious approach to this return, with minimal numbers of learners and staff, and on a needs must basis.

HLC will have a blended approach to delivery, combining effective virtual learning, with additional face-to-face where necessary. Whilst the general approach is a cautious one, we are also developing plans to help address the following conundrum; ‘how can we support the increasing number of unemployed individuals who need our support, whilst Covid restrictions limit the numbers we can support face-to-face, and virtually?’

Contract Managers will be discussing this with all partners, to develop appropriate solutions.



We will be closely monitoring the national guidance, especially in light of the recently reported increases in Covid cases.

Here’s a [LINK](#) to some of the national face-to-face guidance, including a separate note on “what to do if a student is displaying symptoms” guide [LINK](#);

Although there is lots of guidance out there, essentially it is a common sense approach, using the following mitigations to limit the spread of the virus;

- conduct a thorough risk assessment
- minimise contact with individuals who are unwell
- clean hands more often
- maintain social distance
- ‘Catch it, bin it, kill it’
- face coverings, where appropriate
- increased cleaning of surfaces



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HLC LAUNCH NEW ONLINE PLATFORM ON LOG ON MOVE ON....

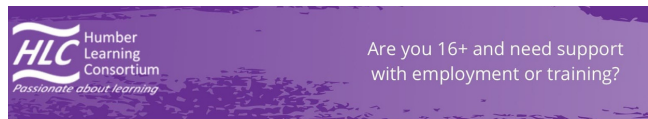
This summer we've been carrying out a lot of work in the background to address how we may support and market HLC provision to those affected by the Covid pandemic.

Here's a snippet of the types of things we've been working on to help those who may have become unemployed or made redundant....

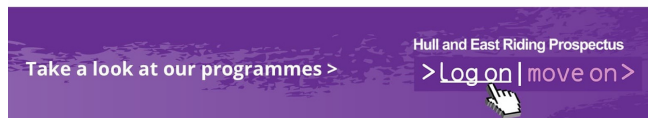
Throughout June and July we have worked in partnership to develop a new, online platform on the Hull and East Riding careers gateway website, LOG ON MOVE ON.

This will enable us to promote all our training and support programmes available to those that are currently not in education, or work. This new facility will form part of our wider marketing offer, so key referral centres, can access the latest information.

We also aim to use this digital platform to showcase progression opportunities across HLC provision. For example, we have been busy working hard in a joined-up approach, to promote the latest Traineeship offers starting this



WE ARE NOW ON LOGONMOVEON



September in Hull, to all current Springboard YE1 participants. Making it easier for young people to access information about local opportunities.

This development is key to a wider HLC marketing campaign that we are launching across social media and with the local press, to raise awareness of what help is available to those who may have recently become unemployed or made redundant. Focusing opportunities around short-term interventions, that will help someone recently unemployed, who may never have been out of work before, quickly get the advice and skills they need, to get back into employment.

Check out our HLC provider platform on LOG ON MOVE ON by following this [LINK](#) and please share and 'like' our posts on HLC social media sites.



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FREE DISABILITY AWARENESS TRAINING FOR DELIVERY PARTNERS....

HLC would like to offer you some FREE disability awareness training, delivered via zoom by our MOBY (Making Our Business Yours) and PADD (People's Awareness of Disability Discrimination) young people's volunteer team.

PADD



The session is delivered in two parts, on two separate days. Part 1 Disability in Society, Part 2 Creative Communication. (Please note that when you sign up, you are committing to both sessions).

This training is aimed primarily at employers to raise awareness around recruiting and maintaining a diverse and productive workforce. It is, however, a great introduction for anyone who works with disabled people and/or people with health conditions, and works well as a refresher for those with more knowledge and experience. It will also give you an insight into how This-Ability and MOBY work with employers.

The sessions on offer include:

SEPT 2020 Part 1 Mon 28th SEPT 13:30 - 15:00. Part 2 Wed 30th SEPT 13:30 - 15:00

OCT 2020 Part 1 Mon 26th OCT 13:30 - 15:00. Part 2 Wed 28th OCT 13:30 - 15:00

NOV 2020 Part 1 Wed 25th NOV 10:30 - 12:00. Part 2 Fri 27th NOV 10:30 - 12:00

JAN 2021 Part 1 Mon 25th JAN 13:30 - 15:00. Part 2 Wed 27th JAN 13:30 - 15:00

FEB 2021 Part 1 Wed 24th FEB 10:30 - 12:00. Part 2 Fri 26th FEB 10:30 - 12:00

MAR 2021 Part 1 Mon 29th MAR 13:30 - 15:00. Part 2 Wed 31st MAR 13:30 - 15:00

If you would like to sign up for any of the sessions please contact dawn.binns@hlc-vol.org.



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NADIA LACHGUER - CPO MEDIA - BBO PROJECT

What's your experience of lock down been like?

Lock down has been a tough and unforgettable experience for me; the quality time that I have had to spend with my family has become very precious and memorable.



At the start I was concerned as to how I would be able to support the BBO participants. However, as time has gone on, I have learnt a range of different methods that suit the needs of all participants individually, which helps us communicate effectively during this time, for example, Facebook group discussions.

What new ways of working have you learnt from home and what will you take with you, when we return to a new type of 'normal'?

Communication through online sources has worked well for most, however, for those who struggle with technology it has been difficult and a small number of participants do not have the right electronic devices to be able to join in. After realising how effective the online communication methods have been, I will continue to use them upon my return to the office.

How have you found working from home? (Best bits and most challenging aspect?)

The most challenging aspect has been managing my personal life whilst working at home. Living in a lively household, supporting my disabled parent and working full-time, has at times been stressful. Nevertheless, over time, the stress has eased, and I have learnt to manage my time more efficiently by being better organised with my work tasks and home life.

The best part during lock down is being able to spend time with my family. We have had the opportunity to make memories and change the negative worrying atmosphere, to a positive enjoyable one.

Lock down has encouraged me to explore my local area and I have spent my spare time walking by the beach, which has improved my own mental health.



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TALES FROM LOCK DOWN CONTINUED.....

If you could go back to the start of lock down with what you know now, what would you tell yourself?...

If I was able to go back to the beginning of lock down with the information I now hold, I would tell myself to accept change, not to stress over situations that I cannot control, especially since realising that I cope very well in stressful situations.

THANK YOU FOR ALL YOUR TALES FROM LOCK DOWN!!.....WE'RE NOW SHOWCASING THESE ONLINE...

We have been overwhelmed by the response to our '**tales from lock down**' feature. To thank all those that have contributed, with their permission, we have uploaded all the stories onto our website.

If you'd like to read more, please follow this [LINK](#)



<https://www.hlc-vol.org/>

