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E-Bulletin

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WELCOME TO OUR PROVISION FOCUS...WE'RE CHALLENGING PARTNERS TO GET CREATIVE AND IMPLEMENT OUR NEW ONLINE RECRUITMENT TOOLS...

In this edition we want to encourage partners across our network to think creatively about their projects and how they can effectively deliver remote learning.

STOP PRESS!..We have also been working with you to develop new, funding compliant, digital enrolment systems, so you can 'start' new learners onto programmes...get in touch with your contract manager for further details...

Here we have a selection of case studies to share...we hope you enjoy the read...



CLLD PARTNER ASPIRE-IGEN....PROVIDING MUCH NEEDED SUPPORT TO LONE PARENTS AND THOSE THAT LIVE ALONE....

Many of Aspire-Igen's participants live alone or are single parents. Like everyone else, they are following Government advice to stay at home and are therefore not able to spend time with their family and friends. Resulting in many of them speaking of loneliness and boredom.

Through regular telephone conversations the team discuss ways to keep busy and try to motivate and uplift them. They are also offered the opportunity to call again during the week, if they need to have a chat or require further support.



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Staff also send weekly emails filled with useful information. They spend time researching who they can contact for food parcels, and finding cheap and simple recipes, free online home exercise, mental health support and provide access to helplines. They have also researched online lessons to support home schooling and a wide variety of activities for children to keep busy, including indoor treasure hunts and origami.

They have received great feedback with participants telling them how much they appreciate their continued support, and those who live on their own saying it is helping them to feel less alone.

Aspire-Igen are still taking referrals where possible and encouraging new engagement with friends and family of existing participants and through social media.



BBO PARTNER - HULL BUSINESS TRAINING CENTRE... 'ZOOMING' MARVELLOUS!....ONLINE LESSONS AND WEBINARS PROVING A BIG HIT!

BBO partner Hull Business Training Centre (HBTC), are a great example of a delivery partner within in our network thinking outside of the box and being creative, to keep their learners on track during the stay at home period.

HBTC are using 'GoToMeetings' software for their lessons and webinars, which is essentially the same as Zoom. They send their learners an email with a link, and they can access their lessons from there.



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For their individual training, this can be accessed at any time that suits, as they record all their training in a video and then upload it onto cloud storage, similar to Google Drive. Participants are given access to the folder, so they can then download and use the learning materials whenever they want to. They have also paid for additional time and storage facilities, when using free software which gives them more time online with learners, and allows them to upload many more resources to aid their programmes.



SPRINGBOARD YEI PARTNER GOODWIN DEVELOPMENT TRUST'S 'DO IT' PROJECT....

Goodwin's employability project, 'DO IT', are utilising the benefits of Google Classroom to continue to deliver their normal weekly sessions to their groups of learners. Feedback from the tutors, key workers and the participants themselves, is really positive.



The team are providing daily videos and resources to support their timetable of Music on a Monday, Anthologies/story-writing on a Tuesday, Employability skills on Wednesdays, Games Design on a Thursday, and then fun games to support mental health and wellbeing on a Friday.

Some of their participants also collect food parcels from the Octagon Building on Friday and are able to pick up printed resources they may need for the following week.



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THIS-ABILITY HIT THE ROADS TO DELIVER VITAL CARE PACKAGES...

Members from HLC's This-Ability programme travelled more than 200 miles across Hull and East Riding last week, to deliver vital supplies to all their learners.

The care packages included a 'Coopland's box' with many essential food items, as well as a toiletry pack.

The team did not want to assume circumstances of any learners during these unprecedented times, so for their first drop, they personally delivered one to every learner with a message attached to the package.



Just a little message to say that we're still thinking about you all during these unprecedented times.

If receiving something like this on a regular basis would make your life easier at this time, please send a text message saying 'yes' to This-Ability on this number

[Redacted] If this one off parcel has made you smile but you don't need any more, please text 'no' and pass your parcel to someone it will benefit.

Remember, **stay at home and stay safe.**
From everyone at This-Ability



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They had an amazing response to the gesture, with learners showing their appreciation by posting kind messages to the staff:



“A MASSIVE THANK YOU FOR THE CARE PACKAGE. SHOCKED BY THE GENEROSITY, IT WILL HELP A LOT! ONCE AGAIN THANK YOU.”

“I'M REALLY THANKFUL, IT HAPPENED OUT OF NOWHERE BUT CAME WHEN WE PEOPLE NEED IT THE MOST.”

Lost for words and took my breath. Never underestimate the kindness of humans. Just got this food package off @thisability_humber I can't even speak. Thank you so much. #foodpackage #thisability

“THANKS GUYS FOR THE FOOD PARCEL! IT WAS A VERY PLEASANT SURPRISE! ALTHOUGH WE DON'T NEED ONE ON A REGULAR BASIS, IT DID HELP THIS TIME.”



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USEFUL SUPPORT AGENCIES

DOMESTIC ABUSE SUPPORT....WOMEN'S AID SHARE VITAL SUPPORT TO LINK WITH GOVERNMENT CAMPAIGN...

Measures announced over recent weeks to tackle COVID-19 have seen people's day-to-day lives drastically altered. It is widely acknowledged that the order to stay at home can cause anxiety for those who are experiencing or feel at risk of domestic abuse.

For anyone who feels they are at risk, it is important to remember that there is help and support available, including police response, online support, helplines, refuges and other services.

The household isolation instruction as a result of COVID-19 does not apply if someone needs to leave their home to escape domestic abuse.

Women's Aid have produced a useful safety guide for survivors, which is full of advice and information for those at risk of abuse and those who support people who are at risk. Please see the following [LINK](#).



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CAB - CITIZENS ADVICE BUREAU - IS STILL HERE TO HELP!...

Whether it is support or advice with housing, debt, travel refunds or universal credit support, the advisors at CAB are operating as normal and are available to help you and your participants.

They can support you with access to **Connect Well**, and their team of Well-being Coordinators, the **Adviceline**, for support with specialist debt advice, housing concerns, benefits and employment issues, and they can also support claimants with **Universal Credit** applications.

They've asked for our help to spread the word through our network, that the advisors are still here and open for business as usual. They can take telephone calls, answer emails and talk via webchats.

So please get in touch with them if you need their help or guidance in one of the following ways;

E-mail: volunteering@hull-eastridingcab.org.uk

Information and Advice - www.adviceguide.org.uk



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